



TRISTAR DELIVERS WORLD-CLASS CHAUFFEUR SERVICE FOR ANNUAL CORPORATE BOARD MEETING

REQUIREMENT

Twice annually for the past four years, Tristar Worldwide has provided chauffeur services for a high level financial services board meeting, including two off-site dinners. Ten to fifteen passengers required airport transfers over the course of three days, plus dinner shuttle arrangements each evening.

TRISTAR'S SOLUTION

Tristar kept the recurring event personal; using the same booking team and chauffeurs at every event to enhance our client relationship and develop our working relationship.

PROJECT MANAGEMENT AND SUPPORT

We have provided the ground transportation for this board meeting many times previously, and provide a consistent, reliable service every time. The lead chauffeur was appointed to coordinate all aspects on the ground, having previous experience of the programme.

We carried out logistical checks, including route planning sessions and alpha and beta route selection, facilitated by the lead chauffeur.

FOR MORE INFORMATION

Please contact our Sales Team on +1 978 338 1242 or email us.sales@tristarworldwide.com



SERVICE DELIVERY

Tristar provided dedicated on-site coordination from the same lead chauffeur used in previous events for this client. Service standards were also monitored through the lead chauffeur, and we provided additional logistical support at key staging points.

We also kept a stand-by car available during office hours for any ad-hoc requirements or changing itineraries.

To ensure client satisfaction and consistency, we proactively notified all initial arrivals and ETA, and as all Premium chauffeurs are supplied with a company iPad, urgent updates could be sent to the lead chauffeur discreetly and securely.

Support continued with our office-based team, who monitored manifest updates and version control to ensure accuracy throughout the event.

POST EVENT 'WRAP UP'

After the event, we carried out an internal review of our operational approach so we can continuously improve our offering and potentially reduce costs in the future.

Tristar provides a seamless ground transportation experience at every board meeting, which is why we have continued to provide our award-winning chauffeur service for this client year on year.

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